Elevator Technology

MAX

thyssenkrupp

Maximum uptime. All the time.

Each day, billions of urban dwellers rely on millions of vertical transport systems at work, home or play; and with city-living fast increasing, there are going to be countless more.

MAX has been created to keep the global urbanization megatrend running smoothly by detecting breakdowns, dispatching technicians and using predictive maintenance to fix problems before they happen.

Bringing service to a whole new level

MAX connects equipment to the cloud, where a powerful AI analyzes the data from every MAX elevator and escalator in order to detect problems and predict potential failures.

By working proactively, MAX solves problems faster, while predictive maintenance recommendations prevent breakdowns, significantly reducing downtime and enabling maintenance to be conveniently scheduled.

✉ Contact

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engineering.tomorrow. together.

MAX leads the maintenance revolution
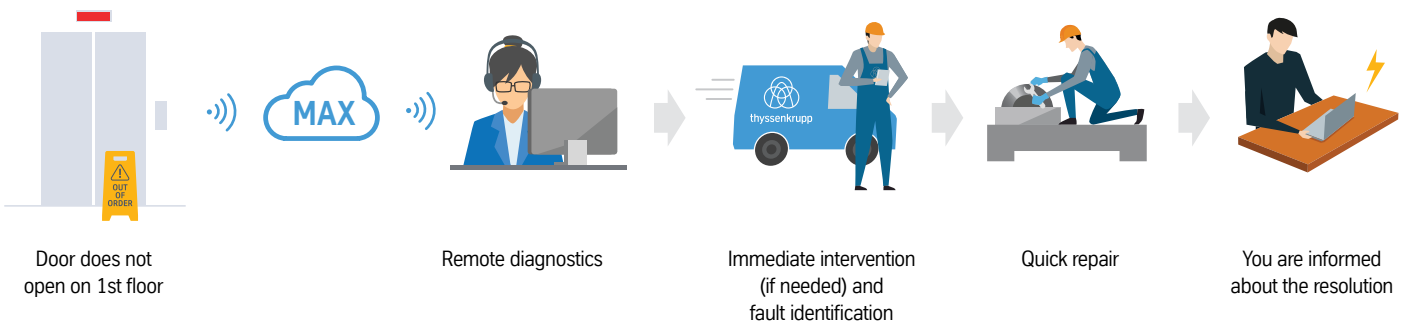
Brings peace of mind

MAX analyzes your connected equipment 24/7, so you can depend on us to take care of every maintenance detail; and as MAX keeps you up to date, you are always the first to know what happens in your building.

Improves service quality

Automatic detection, diagnosis and instant callouts mean we fix breakdowns faster. Predictive maintenance improves availability by maximizing uptime.

Provides full information transparency

Follow callouts in real-time and receive progress reports by email or mobile. Check the portal for full maintenance records and gain insights on equipment usage.

| Door does not open on 1st floor | Remote diagnostics | Immediate intervention (if needed) and fault identification | Quick repair | You are informed about the resolution |

80% of the time we arrive before you even know there's a problem*

The three levels of MAX

There is a MAX solution for every market segment:

MAX plus - Informative

The value for money solution, when there is no building management on site. We notify you as soon as a fault is detected.

MAX pro – Rapid reaction

Minimizes disruption by detecting breakdowns, so we can fix them remotely or automatically dispatch a technician.

MAX premium - Predictive (Coming soon)

Proactively identifies and fixes problems before they happen, for minimal downtime in buildings where equipment availability is critical.

* Source: MAX case study in USA, 2019. Local